



BETTER HOME  
COMFORT AND  
PEACE OF MIND  
STARTS WITH  
**THE BEST**  
**SERVICE PLANS.**

**Value & Premier**  
Oil Heating System Service Plans



**HOFFMAN ENERGY**

SINCE 1897

Choose the plan that's best for you and your home.

# WE PROMISE SERVICE PLANS THAT PROVIDE PEACE OF MIND. AND THAT'S EXACTLY WHAT WE DELIVER.

There's no better way to heat your home and to provide your family with year-round hot water than with oil heat. And there's no better company you can turn to for all your heating needs than Hoffman Energy.

As a local business, we've been part of the community since 1897, providing heating and home services to customers in Connecticut and New York in ways that other suppliers cannot.

We offer the most comprehensive package of service and support in the industry. We can anticipate peak periods of demand and provide trouble-free home comfort. As a full-service company, we're there when you need us most — day or night, year-round. That's why we say, **"Nobody serves you better."**

## Oil Heating System Service Plans

Just like changing the oil in your car, your oil heating system should be tuned up annually to help reduce the amount of fuel that your system uses, which is good for your energy savings and the environment. Each of our service plans provide you with:



**Quality repairs  
by experienced  
technicians**



**Expert customer  
service reps to take  
your calls 24/7**



**Convenient  
service hours**



**Annual tune-ups  
to help you  
save money**



**15% discount on  
non-covered repairs**

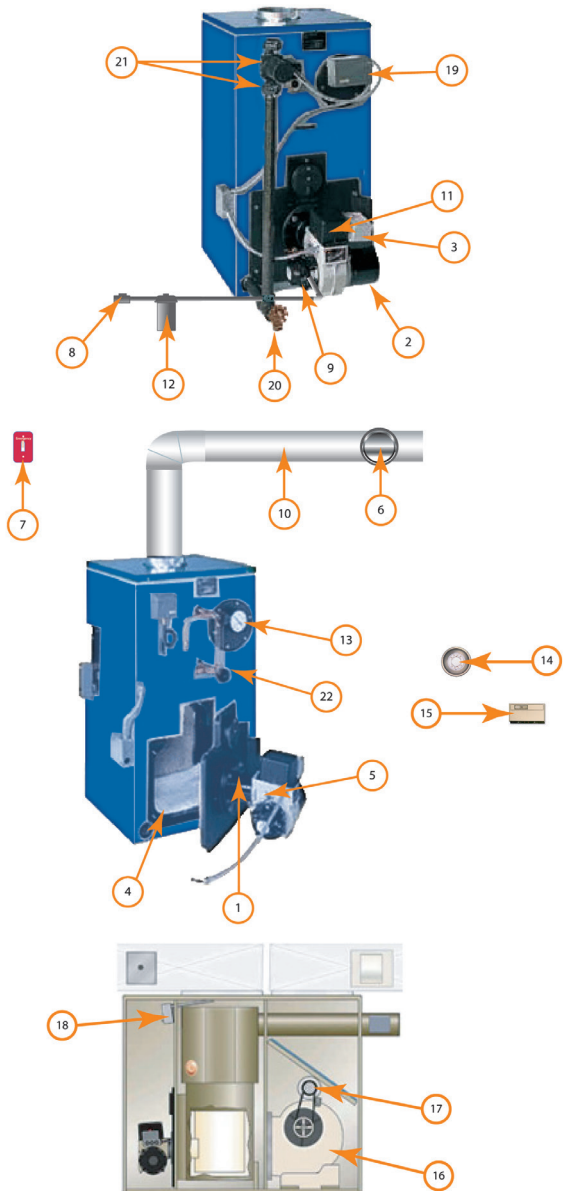
## V The Value Plan

Extensive coverage for the budget-minded homeowner.

## P The Premier Plan

Comprehensive coverage for peace of mind.

The Parts



### Fuel & Combustion

	V	P
1 Air Tube	●	●
1 Burner Coupling	●	●
2 Burner Fan	●	●
2 Burner Motor	●	●
3 Cad Cell Eye	●	●
3 Cad Cell Relay	●	●
4 Combustion Chamber (wet-based, max 2.5 GPH)		●
5 Delayed Oil Valve	●	●
6 Draft Regulator (up to 9" diameter)	●	●
1 Electrodes	●	●
7 Emergency Switch	●	●
1 End Cone	●	●
8 Fiomatic Valve	●	●
9 Fuel Pump	●	●
9 Fuel Pump Gasket	●	●
9 Fuel Pump Strainer	●	●
10 Flue Pipe (max 9" diameter)	●	●
11 Igniters	●	●
11 Ignition Transformer	●	●
1 Nozzle	●	●
1 Nozzle Adapter	●	●
1 Nozzle Line	●	●
Oil Check Valve	●	●

	V	P
12 Oil Filter Cartridge	●	●
12 Oil Filter Complete	●	●
Oil Safety Valve	●	●
1 Porcelains	●	●
Primary Control	●	●
14 Thermostat Standard	●	●
15 Thermostat Clock Type (\$50 credit)	●	●

### Warm Air

16 Blower Complete (up to 3/4 HP)	●	●
17 Blower Motor (up to 3/4 HP)	●	●
18 Fan & Limit Control	●	●
18 Fan Control	●	●

### Hot Water and Steam Components

Air Scoop		●
19 Aquastat (auto type only)		●
19 Aquastat Well		●
Automatic Air Vent (boiler room only)		●
Balancing Valve		●
20 Boiler Drain Valve		●
Boiler Relief Valve (up to 1" diameter)		●
21 Circulator Complete (kitchen zone up to 1/12 HP)		●
21 Circulator Components (kitchen zone up to 1/12 HP)		●

	V	P
Circulator Relay (kitchen zone up to 1/12 HP)		●
Domestic Relief Valve		●
Dual Valve		●
Expansion Tank (max 24 gallons)		●
Expansion Tank Valve		●
Extrol Tank (max # 60)		●
Feed Valve		●
Feed Valve Washer		●
Flow Check Valve		●
22 Gauge Glass & Washers	●	●
Limit Control		●
Low Voltage Transformer		●
Manual Feed Valve		●
Pop Safety Valve (up to 1" diameter)		●
Pressure Gauge		●
Pressuretrol (auto type only)		●
13 Pressure/Temperature Gauge		●
Zone Valve Complete (kitchen zone up to 1" diam.)		●
Zone Valve Component (kitchen zone up to 1" diam.)		●

# How your oil-fired heating system works.

## Heat distribution

Oil-fired heating systems distribute heat in one of three ways: warm air through vents, hot water through baseboards, or steam through radiators. Your thermostat senses that room temperature has fallen below your thermostat setting and sends a signal to your heating system to provide heat for your home.

When your oil burner is engaged, heating oil travels from the tank to the burner by way of a pump where it becomes a fine mist mixed with air. The fuel/air mixture is then injected into the burner where it is ignited in the combustion chamber.

## Heating system types

Depending on the type of system you have, water-based or warm air, the system works differently to disperse heat throughout your home.

There are two main types of water-based systems: hot water systems and steam systems. Water is heated in either a cast iron or steel boiler before it is dispersed throughout your home.

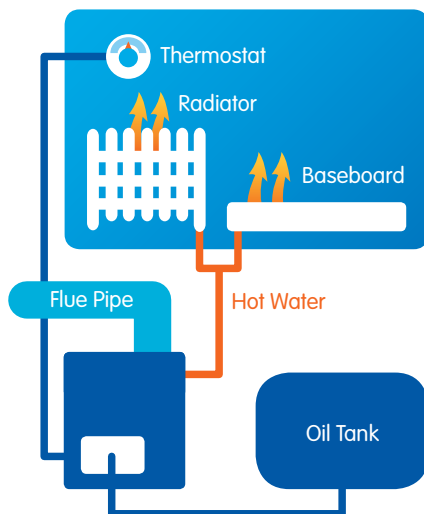
In a hot water system, the heated water is circulated through radiators or baseboards.

In a steam system, water turns to steam and rises through pipes to the radiators. In a warm air system, your furnace heats air. A blower then sends the heated air up through ducts and out of vents in your floors or walls. The air gets drawn back to the furnace through a return duct, and the cycle repeats.

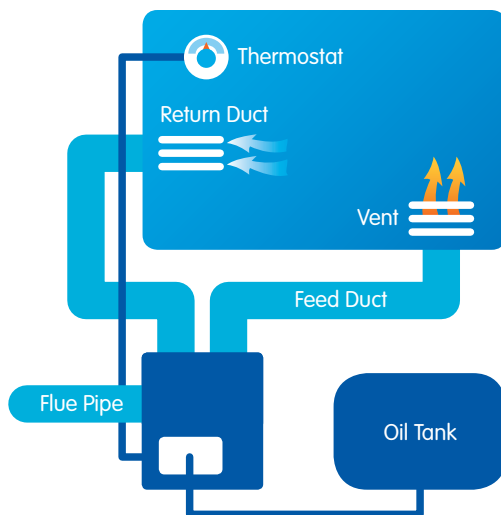
Finally, emissions from the combustion of fuel and air exit the system through a flue pipe that runs out of your home through the chimney.

## Typical Hydronic System

Hot water or steam



## Typical Warm Air System



## Still need more coverage?

We have other enhancements and agreements that are available at an additional cost to your existing plan and these are priced separately. They allow you to extend your coverage with more comprehensive protection and help you prepare for unexpected repair costs by allowing you to customize your protection to suit your needs. You must currently have a Hoffman Energy Value or Premier Service Plan to add any enhancement coverage.

## Optional enhancements

### Direct and Indirect Water Heater Repair and Part Replacement\*

This enhancement covers repairs and replacement of the parts listed below:

Air tube	Drip tube	Nozzle
Aquastat (auto type only)	Electrodes	Nozzle adapter
Burner coupling	Electrode wire & clips	Nozzle line
Burner fan	Emergency switch	Oil check valve
Burner motor	End cone	Oil filter cartridge
Cad cell complete	Firomatic valve	Oil filter complete
Circulator (bronze type, up to 1/16 HP)	Flue pipe (up to 9" diameter)	Oil safety valve
Delayed oil valve	Fuel pump	Porcelains
Draft regulator (up to 9" diameter)	Fuel pump gasket	Preference relay
Drain valve	Fuel pump strainer	Primary control
	Igniters	Relief valve
	Ignition transformer	

\*Covers residential, oil-fired water heaters up to a maximum firing rate of 1.25 gallons per hour. Excludes coverage of the water heater tank, recirculation lines and components, and anode rods. Repair and/or replacement must be performed by Hoffman Energy.

### Optional Zone Coverage\*\*

This enhancement covers repair and replacement of the parts listed below:

Automatic air vents (boiler room only)	Circulator relay
Circulator complete (up to 1/12 HP)	Flow check valve (up to 1-1/2" diam.)
Circulator coupling (up to 1/12 HP)	Isolation valves (up to 1-1/2" diam.)
Circulator flanges and gaskets (up to 1-1/2" diameter)	Thermostat (standard)
Circulator impeller (up to 1/12 HP)	Thermostat (clock type \$50 credit)
Circulator motor (up to 1/12 HP)	Zone valve (up to 1" diameter)
Circulator mounts (up to 1/12 HP)	Zone valve motor (up to 1" diameter)

\*\*Not available on steam systems and excludes air handlers. Repair and/or replacement must be performed by Hoffman Energy.

## Additional agreements

### CARE® Environmental Protection

Fortunately, oil leaks don't happen too often. But when they do, they can damage the environment and cost thousands of dollars to clean up. And worse, most homeowners insurance doesn't cover oil leaks. The CARE program protects your investment in your home by providing clean-up coverage in case your tank, connected piping or oil lines leak. The CARE program is available for above-ground fuel tanks<sup>‡</sup> and provides:

- Up to \$100,000 for clean-up\*\*\*
- Clean-up of releases from entire fuel oil system, including piping and lines
- Limited cost share
- Transferable if you sell your home
- Experienced professionals to handle the work

<sup>‡</sup>A separate program is available for underground fuel oil storage tanks. Underground oil tanks require a one-time testing fee in addition to the cost of the program.

\*\*\*Does not include tank replacement.





*Nobody serves you better.*

**1.800.637.2239**

hoffmanfuel.com

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